

Building Safety Resident Engagement Strategy



easy read



This is an Easy Read version of Newcastle City Council's **Building Safety Resident Engagement Strategy**.

This means it tells you how we talk to you about being safe in your building.

It is for people who live in high-rise blocks of flats.

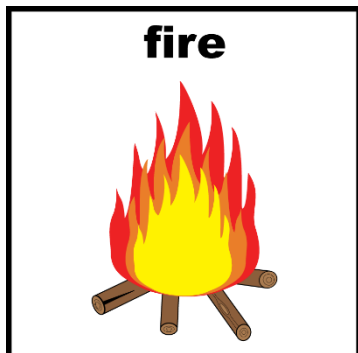


Newcastle City Council owns and looks after 39 high-rise blocks of flats in Newcastle.



Newcastle City Council is the **Principle Accountable Person** for these buildings.

This means we must follow health and safety laws to keep these buildings safe.



These laws are about fire safety and keeping buildings safe from **structural problems**.

Structural problems are things like cracks in the building or damage to the roof.



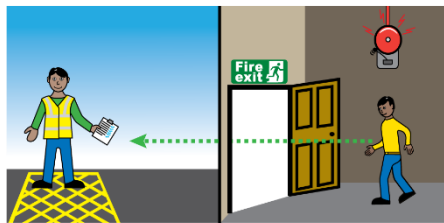
We give you information to tell you how we are keeping your building safe.

smoke alarm



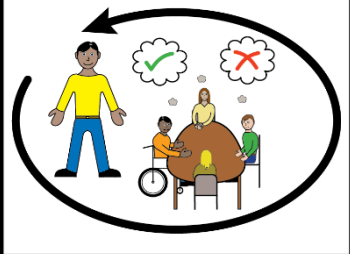
For example, we tell you about safety features like smoke alarms and fire doors.

fire evacuation



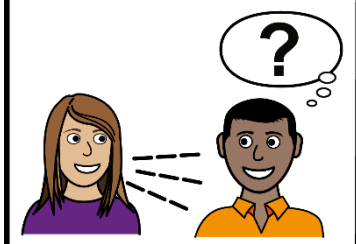
We also tell you what to do if there is a fire or emergency.

involved in decision making



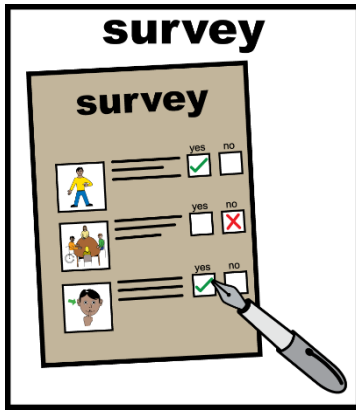
When we make decisions about your building, we want you to be **involved**. This means we want to hear your ideas.

ask you what you think

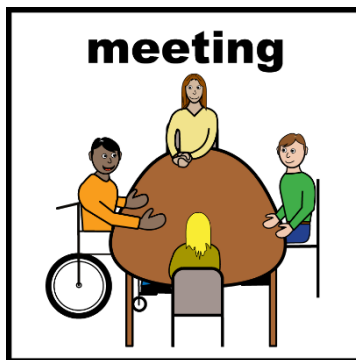


We ask you what you think about safety in your building.

We do this in lots of different ways.



For example, we carry out surveys.



We arrange meetings for residents.



We use lots of different ways to talk to you.

For example, by phone, email, text message, poster and newsletter.



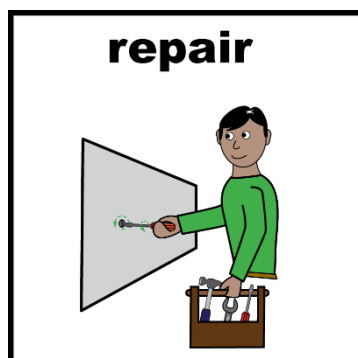
We can also visit you at home.



When you tell us something, we will tell you what we have done as a result of what you have told us.



We will keep the information you give us safe.



If we need to carry out repair work in your building, we will tell you about it.

We will also ask you how you want us to do the work.



We can give you information in different languages or formats if you need us to.



If you are unhappy with how we keep your building safe, you can make a complaint.



You can contact us by calling 0191 278 8600 or emailing buildingsafety@newcastle.gov.uk.



If you are unhappy with how we deal with your complaint, you can contact the **Building Safety Regulator**.

The Building Safety Regulator is part of the government.

You can contact the Building Safety Regulator by calling 0300 790 6787.